

NIGHTS DELIGHT BEDS AND FURNITURE
RETURNS AND EXCHANGES POLICY UPDATED 10/28/16

1. FURNITURE

- a. Customers may return undamaged new furniture within 14 days. There is a 25% restock fee to cover the freight.
- b. Discounted floor models, discontinued and clearance furniture are not available for return. We inspect furniture for damage before it leaves the store, please be aware that floor models may have scratches & stains. Before purchase, the customer should inspect the item with the sales person.
- c. Custom furniture is handled on a case-to-case basis. Our custom furniture is made of natural materials that are naturally pitted, scratched, & cracked. If you have concerns about a mark, please send us a picture.

2. LINENS & PILLOWS

- a. Due to the personal nature of these products there are no returns. Any manufacturers defect or faulty craftsmanship will be covered under the warranty of the brand.

3. MATTRESSES

- a. Tempur-Pedic offers a 90 day trial. If dissatisfied within the 90 days we will exchange your Tempur-Pedic less a \$100.00 return shipping charge. After your first 90 Nights, you can sleep soundly knowing you're protected from product defects by Tempur-Pedic's 10 Year Limited Warranty.
- b. Extreme Comfort offers a 30 day trial. If dissatisfied within the 30 days we will exchange your Extreme Comfort less \$100.00 return shipping charge. After your first 30 nights, you can sleep soundly knowing you're protected from product defects by Nights Delight 10 year Limited Warranty.
- c. Sealy & Sealy Posturpedic do not offer a comfort trial period on their mattresses. You can sleep soundly knowing you're protected from product defects by Sealy's 10 year Limited Warranty
- d. Foundations & adjustable bases are not covered under any comfort guarantee. Any product defects will be handled directly by the manufacturer.

NIGHTS DELIGHT BEDS AND FURNITURE
RETURNS AND EXCHANGES POLICY UPDATED 10/28/16

- e. Montana does not have a recycling center for memory mattresses and we do not resell returned beds. Our manufacturers charge us to receive returned beds.
 - f. The customer is responsible for returning the mattress to the store. The mattress must be covered & clean. We will not accept returns which are a health hazard to our employees. If the customer would like the mattress picked up, charges apply.
4. PROOF OF PURCHASE
- a. While we do hold onto sale receipts for a time, we are not responsible for finding your receipt. Please keep your receipts in an easy to remember location. For mattresses we suggest putting your receipt in a zip bag with the warranty information & attaching it to the mattress or bed frame. Removable covers are an excellent place to store purchase information.
5. REPEATED RETURNS
- a. Customers with multiple returns may be refused future sales or returns. We reserve the right to refuse service to any customer.
6. SECURING YOUR WARRANTY
- a. Warranty policies for our companies are available upon request. We highly recommend the use of a mattress protector as most warranties do not cover stains. Proper foundations are required; see specific brands for foundation requirements.
 - b. It is the customer's responsibility to register their product if required by the manufacturer.
 - c. Custom cut mattresses & clearance mattresses do not have warranties or fall under any comfort guarantee.
 - d. Warranties on floor models vary from company to company. Most often, the warranty will start on the date of the materials tag rather than the date of receipt.
7. RETURN OF PAYMENT
- Store Credit Only.

Thank You For Your Business!